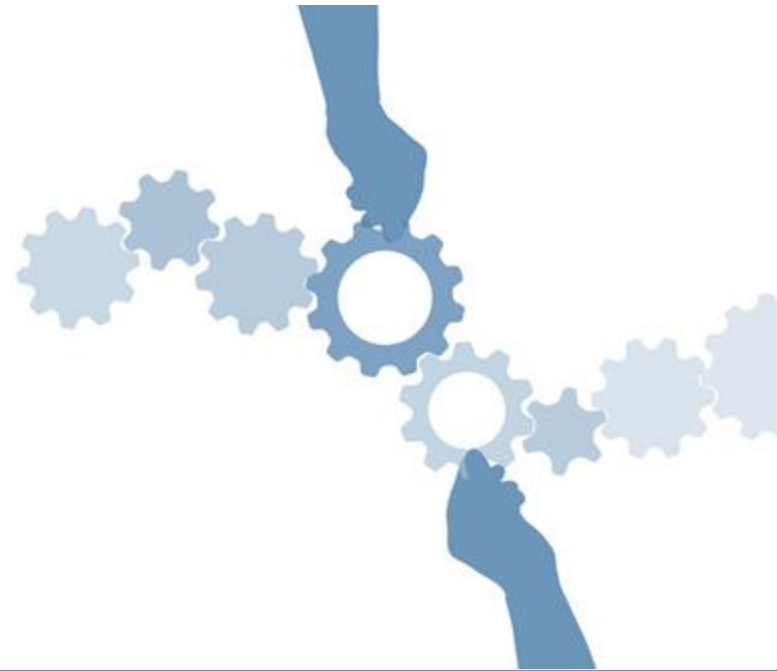


OUTSOURCING ANIMAL SERVICES IN UNINCORPORATED SAN DIEGO COUNTY



AGENDA ITEM #5

BOARD OF SUPERVISORS MEETING • MARCH 14, 2017

PRESENTER: APRIL F. HEINZE

**DEPUTY CHIEF ADMINISTRATIVE OFFICER
COMMUNITY SERVICES GROUP**

COUNTY-CITY AGREEMENTS

1998

Establishment of standardized animal control service contracts in nine local cities (Carlsbad, Del Mar, Encinitas, Escondido, Poway, San Diego, San Marcos, Santee, and Solana Beach)

2005

City of Poway chooses another service provider

2003

Cities of Escondido and San Marcos choose another service provider

2008
&
2013

Contracts amended with six local cities (Carlsbad, Del Mar, Encinitas, San Diego, Santee, and Solana Beach)

2004

Contracts amended with six of seven remaining local cities

June
30,
2018

Existing contracts expire

One-year advance notice of termination required by June 30, 2017

CURRENT SERVICES FOR CONTRACT CITIES

SHELTER MANAGEMENT SERVICES

- ❑ 24-hour holding shelters in Carlsbad, San Diego, and Bonita for feeding and care of animals; adoptions and reuniting services

FIELD SERVICES

- ❑ Injured animal rescue, stray impound, quarantine, dangerous dogs, cruelty/neglect law enforcement

DOG LICENSING SERVICES

- ❑ Issue & maintain license records, rabies vaccinations

VETERINARY MEDICAL SERVICES

- ❑ On-site services at shelters; maintain vet contracts services; monitor quarantined biter animals

GOVERNING LEGISLATION

HEALTH & SAFETY CODE
SECTION 121690

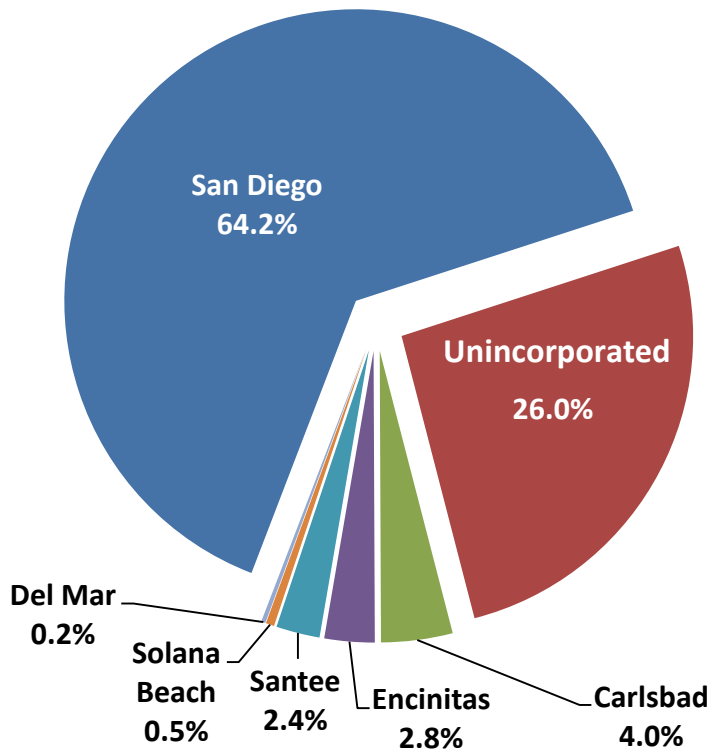
HEALTH & SAFETY CODE
SECTION 121916

FOOD & AGRICULTURE CODE
SECTIONS 30501 & 31105

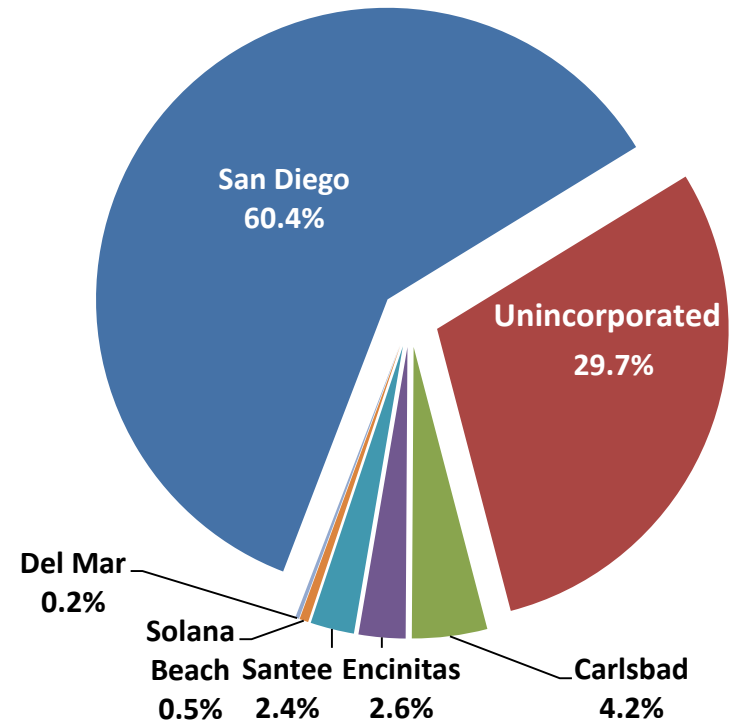
- Maintenance of pound system and rabies control program
- Permit program for businesses that sell, rent, or train attack, guard, and sentry dogs
- Stray dog enforcement

SHARE OF SERVICE CALLS & COSTS BY MUNICIPALITY

Service Calls
Calendar Year 2016



Total Costs by Municipality*
FY2016-17 Adopted Budget



* Includes shelter and license fees paid directly to County by residents of each city

COUNTY ANIMAL SHELTER STATISTICS BY REGION

FY2015-16

North County Animal Shelter, Carlsbad (built 2004)

3,326 impounds; 900 claimed; 2,237 adoptions;

36,221 dogs licensed; 5,847 service calls



Central County Animal Shelter, San Diego (built 2002)

9,493 impounds; 2,150 claimed; 5,453 adoptions;

46,166 dogs licensed; 11,828 service calls



South County Animal Shelter, Bonita (built 1975)

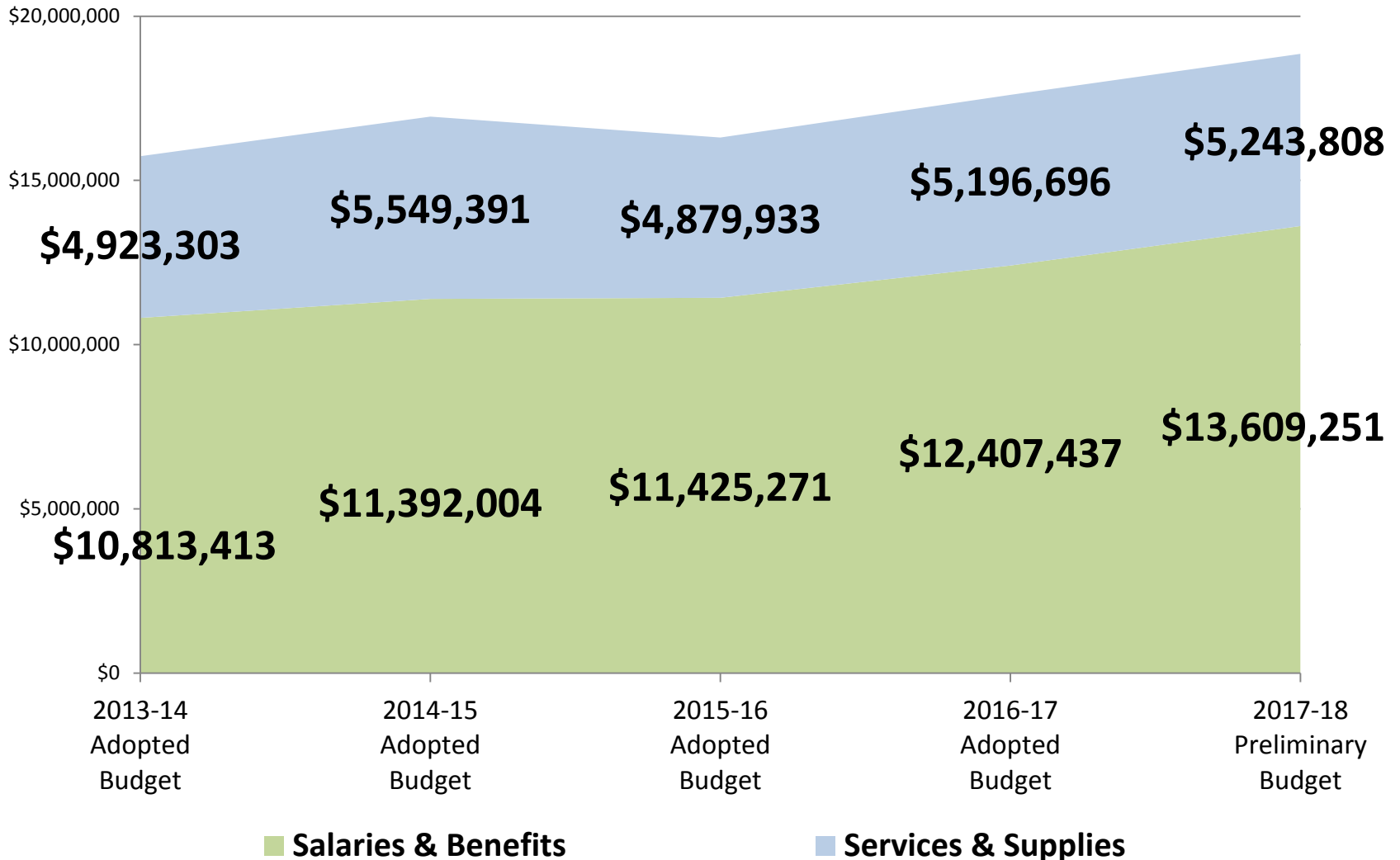
7,514 impounds; 1,592 claimed; 4,084 adoptions;

29,436 dogs licensed; 7,545 service calls



20% INCREASE IN BUDGET SINCE FY2013-14

DEPARTMENT OF ANIMAL SERVICES



POTENTIAL FY2017-18 COST DRIVERS



**CUSTOMER
DEMAND FOR
EXPANDED
HOURS
(\$800K)**



- Based on FY2016-17 Sunday pilot results

**PERSONNEL
COSTS
(\$400K)**



- Two additional Animal Care Attendants
- Retirement contribution costs for all staff
- Negotiated wage and benefit increases

**FACILITIES
(NOT
INCLUDED IN
SERVICE
AGREEMENTS)**



- South County Animal Shelter capital project (\$15.9 million appropriated)
- Continued major maintenance at all shelters

SEARCH FOR QUALIFIED SERVICE PROVIDERS

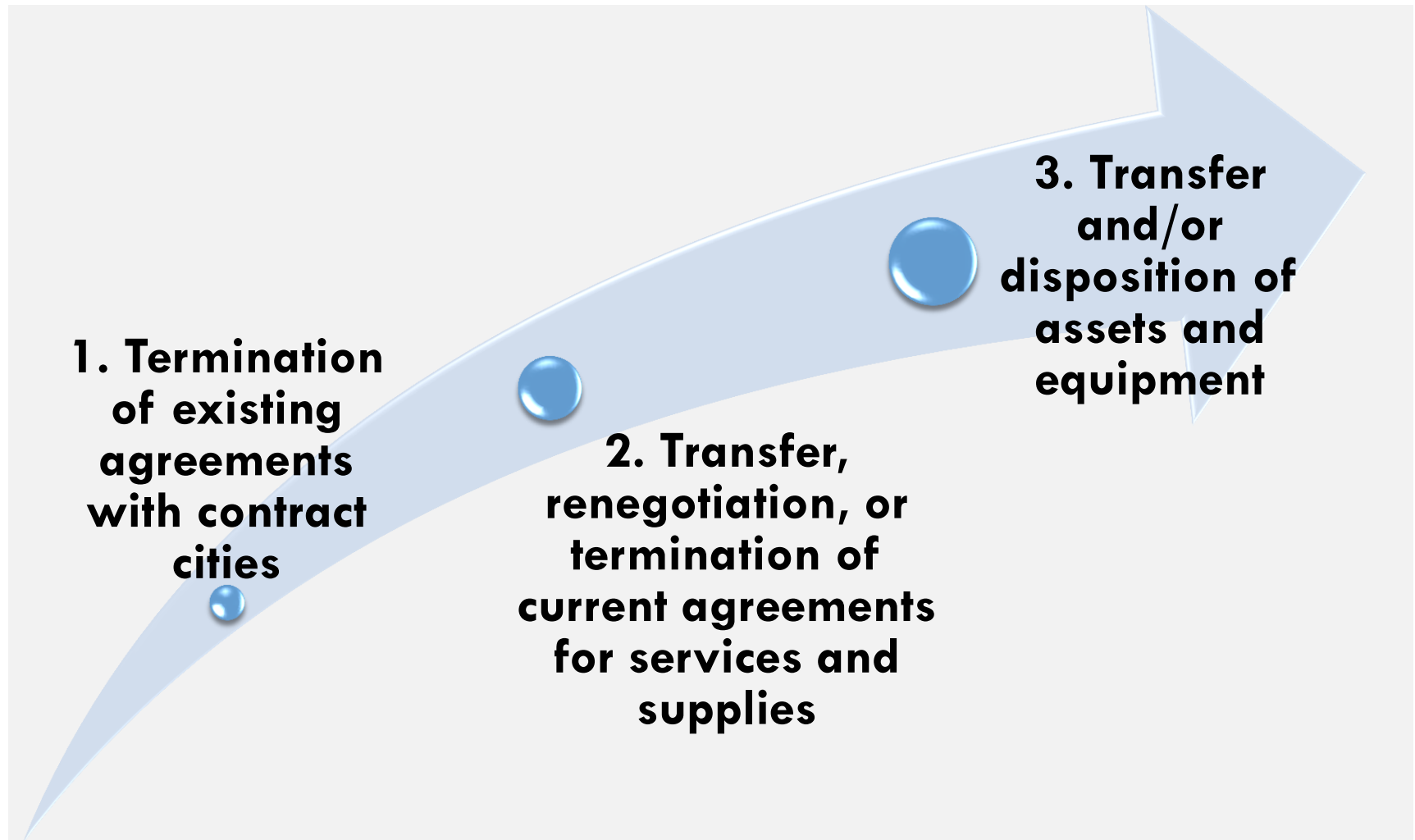
**REQUEST
FOR
INTEREST**

**REQUEST
FOR
PROPOSALS**

**REQUEST FOR
STATEMENT OF
QUALIFICATIONS**

**EVALUATION,
NEGOTIATION,
FAIR &
REASONABLE
DETERMINATION**

TRANSITION TO NEW SERVICE MODEL



PERSONNEL



128 current staff years in various job classifications



Future staffing levels to be determined by extent of reduction or outsourcing, as appropriate



Transition services and placement assistance

RECOMMENDATIONS

1. Authorize the Director, Department of Purchasing & Contracting, to issue a Request for Interest, competitive solicitation, and enter into agreement(s) for services
2. Direct CAO to prepare changes to all relevant Codes and Ordinances, including elimination of Department of Animal Services, as appropriate
3. Authorize appropriate County officials to transfer, renegotiate or terminate existing contracts and to transfer or dispose of equipment and assets as appropriate
4. Authorize CAO to terminate, as appropriate, existing agreements for animal services with six local cities

